

Senior Care Services

Consultants Pharmacy is on your team to keep your assisted living community or personal care home safe, efficient and state compliant



CONSULTANTS PHARMACY

- Independent long-term care specialist for senior care communities and group homes
- Our pharmacy operations follow compliance for your state regulations – our goal is to keep your medication program safe, cost-effective, state compliant and deficiency free
- Staffed by clinical consultant pharmacists and nurse consultants and staff with direct experience in senior care
- Teamwork and top customer service are our trademarks – close communication between the pharmacy and community staff, residents, and/or family members, MD's, NP's and other medical staff ensures the best experience for everyone



ORDERS

- Orders and refill requests filled and delivered same day within cut off parameters
- Electronic refill ordering for non-cycle meds with use of electronic MAR
 - Reduces staff time pulling stickers and faxing refill requests
- MD may escribe all orders directly to the pharmacy
- MD may escribe CII's directly to the pharmacy if MD is certified for electronic CII's – no paper Rx required
 - Eliminates lag time writing paper Rx and pick-up, so there is no delay in receiving medication



PACKAGING

- Your choice of Multi-dose or unit-dose state compliant packaging
 - State of the art technology for the safest possible medication dispensing
 - 7-day cycle available for non-controlled oral solid medications and OTC's
 - ✓ Reduces staff ordering time by approximately 70%
 - ✓ Multi-dose packaging increases efficiency, cuts med pass time, and increases accuracy for time compliance and missed doses
 - ✓ Reduces waste
 - ✓ Reduces staff time spent on med destruction
 - 30-day supply for controlled medications, PRN's and non-solids
 - Complimentary repackaging of residents' initial supply (up to 30-day supply)
 - Repackaging service offered Veterans Administration (VA), and mail order medications (fee required)
 - Discharge medication supply
 - ✓ When a resident leaves your facility, the pharmacy can dispense the remainder of routine medications in the billing cycle to avoid an additional co-pay for the resident



MARS

State compliant electronic MAR or paper MAR provided and maintained for each resident

- Electronic MAR system provided and maintained at no cost
- Hardware provided
 - Decreases charting time
 - Decreases refill ordering time
 - Decreases med pass time and errors
 - Increases accuracy with barcode scanning (*not available on every eMAR*)
 - Pharmacy inputs orders and pushes to your eMAR
 - ✓ Increases accuracy – your staff inputs orders only in emergency situation
 - ✓ Decreases discrepancies between eMAR and pharmacy system records
 - ✓ Improves accuracy review for allergies and contraindications
 - Pharmacy can interface with ANY electronic MAR system
 - ✓ CareSuite by QuickMAR provides an integrated EHR solution for resident safety, compliance, efficiency and profitability with an eMAR that has barcode scanning capability, Inventory Tracking, Assessments, Care Planning, Incident Reports, ADL's, Behavior Management, Charting Notes, Resident Billing, and Sales CRM – all provided at no extra cost. Compatible with laptop or tablet and partial phone functionality.
 - ✓ Mobile Med Tablet eMAR for iPad tablet portability
 - ✓ Point Click Care eMAR one-way or bi-directional interface
 - ✓ Pharmacy can interface with ANY eMAR system



COMPLIANCE

Our goal is to keep your medication program compliant and ready for a state visit at any time

- Assisted Living Communities
 - Quarterly pharmacist audit by Clinical Consultant Pharmacist to review medication records & drug regimens. Report provided with recommendations for improved outcomes.
 - Quarterly audit of medication cart and medication storage areas by Clinical RN
 - Quarterly CMA med pass observations by Clinical RN
 - Quarterly CMA skills check-off updates by Clinical RN, as needed for annual compliance
 - CMA training, initial skills check-offs, and online testing by Clinical RN
- Personal Care Homes
 - Initial audit to facilitate state compliance
 - Proxy caregiver training with skills check-offs provided by Clinical RN per state guidelines
 - Proxy caregiver ongoing and annual skills check-offs by Clinical RN per state guidelines
- Work Zone
 - Easy to use, secure cloud storage keeps everyone HIPAA compliant
 - Forms
 - Reports
 - Audits
 - Statements
 - Sensitive data



EMERGENCYS

- On call 24/7/365 with back up pharmacy service for emergencies and disaster preparedness



DRUG DESTRUCTION PROGRAM

Drug destruction system offered for drugs that are expired, discontinued or no longer needed

- Reverse Distributor program using compliant procedure per state Board of Pharmacy
- Compliant receptacle provided and installed
- Low cost resource available for red container biohazard waste destruction



HOSPICE

- Pharmacy can provide hospice medications for ease of ordering, maintaining preferred packaging and maintaining MAR's
- Hospice compounded medications and E-kits available



BILLING

- Reasonable pricing on OTC's and private pay drugs – cost savings to the resident and the facility
- Primary and secondary prescription drug insurance accepted and filed before billing
- Prior authorizations obtained before billing
- Approval from responsible party obtained before high cost items are dispensed
- Automatic credit card bill pay offered for effortless customer payment



OTHER

- Medication cart/s provided
- Fax machine provided, if needed
- Orientation training to pharmacy procedures & services provided for staff
- Available for a variety of staff CEU in-services, family nights, and other community events